



**Facility Name: Sheraton Mirage**

**Facility Type: Resort**

**Facility Address: Davidson Street, Port Douglas. QLD 4877**

**Phone: 07 4099 5888 – within Australia  
+61 7 4099 5888 – International**

**Fax: 07 4099 4424 – within Australia  
+61 7 4099 4424– International**

**Reservations: 1800 073 535**

**Email: [sheraton.portdouglas@sheraton.com](mailto:sheraton.portdouglas@sheraton.com)**

**Web: [www.sheraton.com/portdouglas](http://www.sheraton.com/portdouglas)**

**Room numbers: 4 accessible rooms.**



**Parking:**

There is no undercover parking available at Sheraton Mirage.

If travelling by coach or taxi there is an accessible set down area immediately in front of the resort.

**Entry into reception:**

Entry into the resort is from an undercover drive through area which is all level.

Reception is a large tiled level area with ample seating. There is no lowered counter for guests using wheel chairs, but staff will willing to assist.



### **Access to public areas**

There is easy access to the most of the public areas around the resort, with lifts and ramps. The lift in the main lounge and dining area, has a clear opening of 1000mm, the internal width is 1370mm and the depth is 1000mm. There is no particular access into the pool for people using chairs as they are all lagoon style.



### **Accommodation:**

The accessible guest rooms are on level access with no steps or sills. The doors need slight force to open them and they are fitted with D style levers. The clear opening width of the doors is 740mm.



Room furniture can be moved to suit the guest's requirements.

The accessible bed room has two double beds

The furniture can be moved to allow greater room if needed. Although there is 1900mm at the widest side of one of the beds

Under bed clearance is 100mm and the height to the top of the mattress is 590mm.



The desk has a top height of 750mm and an under side clear height of 700mm.

The clothes hanging rail is 1600mm from the floor.

It's a very light room with a large window looking onto the garden.

There is a bar area with tea and coffee making facilities in the room.



## Sanitary Facilities:

Entry into the accessible shower and toilet is through a wide door with a clear width of 860mm.



The facility is a combined toilet and shower.

The shower is hob less and is easily accessible with horizontal and vertical grab rails.

The shower is fitted with a fold down seat that is 460mm long by 400 wide and 510mm above the floor.

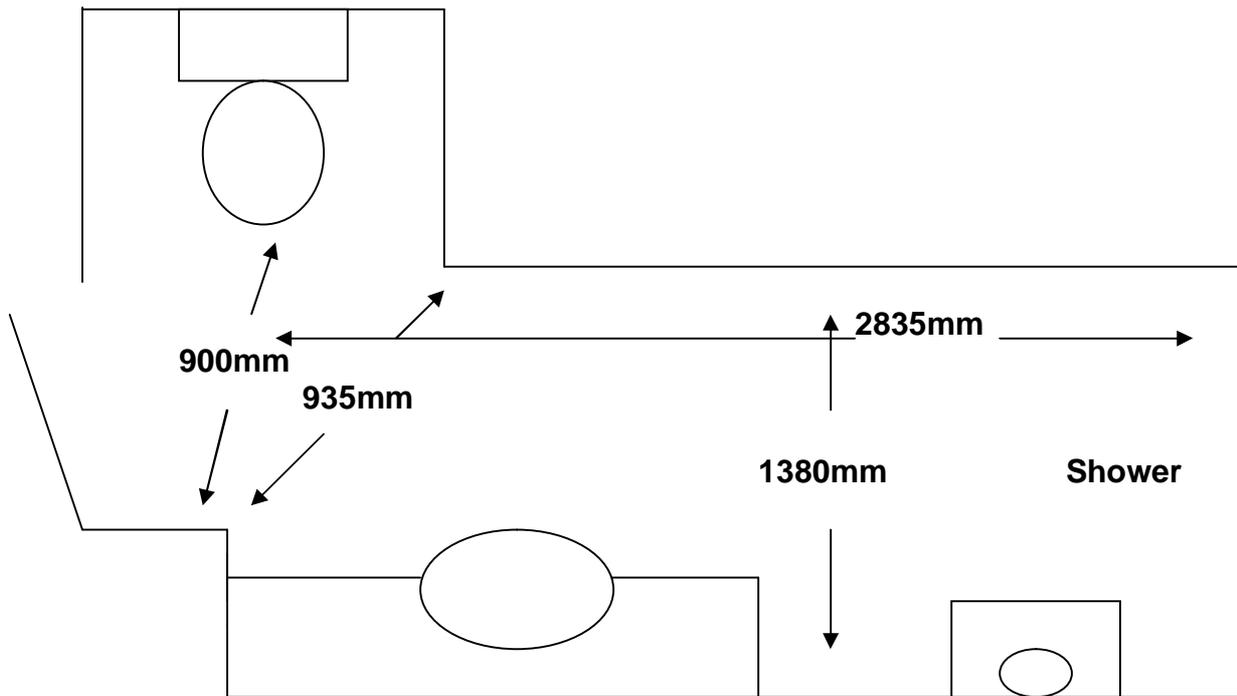
The shower has a flick mix tap and adjustable shower rose.



Grab rails are fitted to the toilets and are mounted 810mm from the floor to top of grab rail.

The toilet seat is 435mm from floor to top of seat and 450mm from wall to centre of seat.

Please refer to diagram, showing the toilet has only 935mm of space from the corner beside the toilet to the corner near the door, making it a bit tight for front transferrers.



**General:**

Staff are very friendly and will assist with baggage if required. 24hr guest service is provided for your convenience.

Assistance dogs are welcome and may stay with the owner in the room, the dogs must be assistance dogs and be fully registered and trained. No other pets are allowed.

Accessible public toilets are available in the resort.

For guests with vision impairment guest information is available in large print format.

Contrast markings are displayed on windows and glass doors.