



Facility Name: Mercure Port Douglas Treetops Resort

Facility Type: Resort

Facility Address: 316 Port Douglas Rd, Port Douglas

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Email: reservations01@treetopsresort.com.au

Web: www.mercure.com.au

Room numbers: Three accessible rooms.

Parking:

There two accessible parking bays located beside the resort for guest with a disability.

If travelling by coach or taxi there is an accessible set down area immediately in front of the resort.

Entry into reception:

Reception is a large tiled level area with ample seating. The reception counter does not have a lowered section for wheel chairs, but staff will assist guests if required.

The conference and event centre is also located near reception and will cater up to 200 guests. There is an accessible toilet located at the conference centre. Access to the Cockatoo cocktail bar is up a set of step, people using mobility devices may not be able to access the bar. The other restaurants and bar areas are accessible to people using mobility devices.

An ATM, shop and tour desk is also located at reception for your convenience.



Mercure Treetops Resort drop off and main entrance



Reception Entry



Reception Counter



Steps leading to the Cockatoo Cocktail bar

Accommodation:

The accessible guest rooms are on level access with no steps or sills. The doors are auto opening and the door handles are D style levers with a clear opening widths are 790mm.

Room furniture can be moved to suit the guest's requirements.

The main accessible bed room has a double bed and there is ample room to move around it or it can be moved easily to allow greater room to one side. There is 1900 mm clear space at the widest point. Under bed clearance is 60mm, height to the top of the mattress is 540mm.

The desk has a top height of 765mm and an under side clear height of 650mm. The clothes hanging rail is 1650mm from the floor.



Accessible bedroom



Sanitary Facilities:

Entry into the accessible shower and toilet is through a wide door with a clear width of 770mm.

The facility is a combined toilet and shower with a dimension of 2750mm long by 1940mm wide. The shower is hob less and is easily accessible with horizontal and vertical grab rails. The shower is fitted with a fold down seat that is 440mm long by 310 wide and 460mm above the floor. The shower has a flick mix tap and adjustable shower rose. The resort also supplies a shower commode in the room for your convenience.

Grab rails are fitted to the toilets and are mounted 810mm from the floor to top of grab rail. The toilet seat is 460mm from floor to top of seat and 460mm from wall to centre of seat.

Clearance to the under side of the sink is 650mm with a top height of 755mm. The base of the mirror is 820mm from the floor.



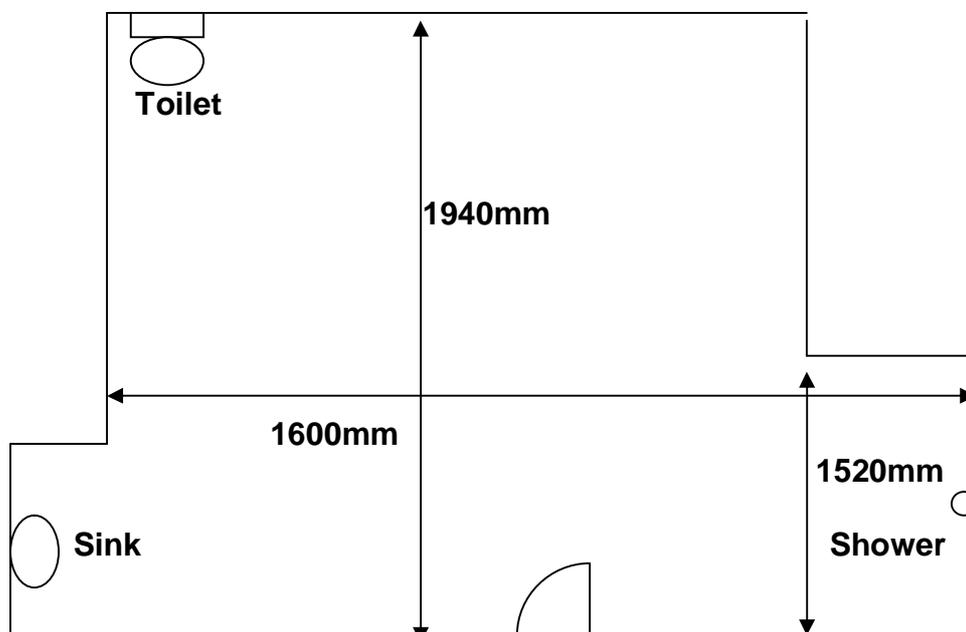
Accessible shower



Accessible toilet



Bathroom sink



General:

Staff are very friendly and will assist with baggage if required.

Assistance dogs are welcome and may stay with the owner in the room, the dogs must be assistance dogs only and fully registered and trained. No other pets are allowed.

The resort has two dining areas and pool. The pool may not be accessible to all guests with disabilities.

The pathways throughout the resort are level and easy to negotiate. A ramp leads from the lower accommodation floor to the reception and conference room.



The Tree bar and Grill open dining area



Pool area



The Wharf Restaurant



Pathway to reception and conference centre